

Your Guide to the Radiotherapy Department in the Beatson West of Scotland Cancer Centre



Beatson West of Scotland Cancer Centre

1053 Great Western Road,
Glasgow G12 0YN

Telephone: **0141 301 7000**

Welcome to the Beatson West of Scotland Cancer Centre

This leaflet is for patients, families and carers attending the Cancer Centre for radiotherapy treatment. The information enclosed is a general guide to our Radiotherapy department and other services you may need to use. Our Centre has many different departments and offers a wide range of services.

Where are we?

We are located within the grounds of Glasgow's Gartnavel General Hospital at:

1053 Great Western Road, Glasgow G12 0YN

Tel: **0141 301 7000**

Please refer to the map at the back of this booklet for further directions.

How can you get to the Beatson Cancer Centre?

Travelling by bus or train

Buses and trains run regularly to the Beatson. Our local railway station is Hyndland. The following can give you further travel advice.

- Travel Line Scotland. Tel: **0871 200 2233**
- **www.beatson.scot.nhs.uk/about_us/Directions**
- Buchanan Street Bus Station **0141 333 3708**
- Web site link: **www.firstgroup.com/ukbus/Scotland/swscot/home/**
- National Rail Enquiries **03457 48 49 50**
- Web site link: **www.traveline.info**
- **www.travelinescotland.com/journeyplanner**

Travelling by Ambulance or Volunteer Transport

Where possible please use your own or public transport. If you are unable to do this because of your illness you **may** be eligible for ambulance transport. Your doctor will discuss this with you. However, if you think you **may** qualify and want to arrange this service please call the following number **at least 3 days before your appointment**. Lines are open 8:00am to 8:00pm Monday to Saturday.

Telephone: 0300 123 1236

Travelling by car

Car parking is free of charge; however, please note that there is a time restriction of 4 hours. Please do not park in the Volunteer Driver spaces, Staff Car Park or Disabled Bays (unless you hold a current Blue Badge).

Travel Expenses

If you don't qualify for ambulance transport or the volunteer driver service you may be entitled to claim your travelling expenses. If you think you may be eligible for this please ask our receptionist who will direct you to the appropriate enquiry desk in the main hospital.

Where do I go?

Please see below for directions to your treatment area. If you are lost or confused please ask a member of staff. There is always someone happy to help.

Tom Wheldon Building

Reception	Review Clinics
Treatment Room A	Coffee Shop
Treatment Room B	Transport Waiting Area
Treatment Room C	PET Scanner
Treatment Room D	Toilets
Treatment Room E	

Beatson West of Scotland Cancer Centre department plan

Level 0:

Reception	Treatment Room F	Treatment Room L
CT Simulators	Treatment Room G	
	Treatment Room H	Toilets
Mould room	Treatment Room I	
MRI	Treatment Room J	
Review Clinics	Treatment Room K	

Level 1

Reception	Sanctuary
Outpatient Clinics	Clinical Apherisis
Pharmacy	Clinical Research Unit (CRU)
Information Centre	Macmillan Day Case Unit (MDCU)
Coffee Shop	Toilets / Wheelchair Base
Macmillan Benefits Team	

Level 2	Level 3	Level 4
Ward B1	Ward B4	Ward B7
Ward B2	Ward B5	Ward B8
Ward B3	Ward B6	Ward B9
		Beatson Cancer Charity

Out-Patient Department

The Out-Patient Reception area is situated on Level 1. If you are attending for an out-patient appointment please report here and they will give you further directions.

Pharmacy

The Pharmacy is on Level 1 along the main corridor opposite the Clinical Research Unit (CRU). Please note the opening hours are 8.30am to 5pm Monday to Friday.

Macmillan Day Case Unit (MDCU)

The MDCU is located on Level 1 at the end of the main corridor. Please report to the reception on arrival.

Information Centre

The Information Centre is located on Level 1 at the main entrance. The centre provides information about the services available to you within the centre and other cancer voluntary organisations that may be available in your local area. The centre is open Monday to Friday 9am to 5pm, but we also have general information available to you on display racks at all times. Tel: **0141 301 7390**

The Macmillan Benefit team are located in the Information Centre.

Radiotherapy Department

The radiotherapy department is on Level 0 of the Cancer Centre. You may enter the building by the Main Entrance on Level 1 or the Tom Wheldon Building on Level 0. Please check in at Reception on your arrival. Please ask if you need a wheelchair. Please note that the Tom Wheldon entrance is locked at 6.30pm each evening so exit from the building after this time is by the entrance on Level 1.

The radiotherapy department is always busy. Although we try to keep to time, sometimes this is not always possible. We ask for your patience and we will tell you the reason for any delay. Please come to the radiotherapy department no more than 30 minutes before your appointment time (unless you are advised otherwise).

For identification purposes we will ask your permission to take your photograph before you start treatment.

Our staff are here to help so please ask if you have any questions.

We are a teaching centre so student radiographers may be present during your planning and treatment sessions. If you would prefer not to have a student present, please let a member of staff know.

Your radiotherapy treatment is planned on machines called CT Simulators. They look similar to other CT scanners you may have had scans on already.

Your radiotherapy treatment is delivered by machines called linear accelerators. They are quite large machines. The treatment room is a big, spacious room, reached via a long corridor, which has no door. It can seem a bit scary when you first enter the room but most people get used to it very quickly.

If you are concerned about this please call our Information and Support Radiographer or our Radiotherapy Advice Line. The numbers are at the end of this booklet. It may also be useful to visit our website **www.beatson.scot.nhs.uk**.

The staff that will plan and deliver your treatment are called Therapeutic Radiographers. They are registered with the Health and Care Professions Council.

Our radiographers are always happy to help so please ask if you have any questions or concerns.

PET scanner (Positron Emission Tomography)

You will find the PET scanner within the Tom Wheldon Building.

Beatson Cancer Charity Wellbeing Centre

If you are going to be an in-patient or are staying at the Pond Hotel during treatment, you can access the Beatson Cancer Charity Wellbeing Centre. It is located on Level 4 in the Beatson. It provides a space to relax away from ward or hotel areas and provides various services including complimentary therapies, podiatry and wig fitting/hairdresser. Ask your ward nurses or treatment radiographers for further details.

Snacks and Refreshments

There is a selection of places available.

- Aroma Coffee shop on Level 1 (open Mon - Fri 8am to 4pm)
- Beatson Cancer Charity Cafe, Tom Wheldon Building (open 8am - 6pm)
- WRVS canteen, Gartnavel General hospital
- Deco Coffee shop, Gartnavel General Hospital (Mon - Fri 7.30am to 8pm, Weekend 10am to 5pm)
- Main dining room with coffee shop serving limited hot food, Gartnavel General Hospital (closes at 2pm)
- Vending Machines, Level 1

Newsagent

There is a newsagent in Gartnavel General Hospital which also sells sundry items and flowers.

Sharing of statistical data

The NHS uses relevant information about you and your treatment to help improve cancer services. Your information is regarded as highly confidential and data protection is taken seriously. Wherever possible, information that identifies you is removed. However, on occasion personal information may be passed on to other relevant NHS bodies. If you wish to opt out of your data being shared, please ask a member of staff to contact the Head of Therapy Radiography.

Courtesy to staff

Our staff will treat you courteously and with respect. NHS Greater Glasgow and Clyde does not tolerate violence or aggression to members of staff and will consider prosecuting any person whose behaviour is unacceptable.

Smoking

Smoking is not permitted within the Centre or hospital grounds.

Please Remember

If you have any questions about any aspects of your treatment please do not hesitate to ask your doctor, nurse or radiographer.

Being diagnosed with cancer can be a distressing time for you and those closest to you. At times it can be difficult coping with treatment. Within the department we have an Information and Support Radiographer, a Counselling service and a clinical psychology team available should you need further support. Please ask a member of staff to put you in touch.

There is also a Radiotherapy Advice Line if you have any questions regarding your radiotherapy treatment or side-effects of treatment after you have finished. This is an answering service only. Please leave your contact details and we will call you back as soon as possible.

Radiotherapy Advice Line: 0141 301 7432

Information & Support

Radiographers: 0141 301 7427 / 7423

The Cancer Centre also has a Cancer Treatment Helpline for urgent calls. This is for patients on or within 6 weeks of treatment who have urgent or severe symptoms such as -

- Shivering or flu-like symptoms.
- Temperature greater than 37.5°C.
- Gum/nose bleeds or unusual bruising.
- Worsening or sudden breathlessness.
- Leg weakness/difficulty walking.

- Severe nausea/vomiting/diarrhoea/constipation.
- Sudden increases or uncontrolled pain.
- Other concerning symptoms associated with your cancer treatment.

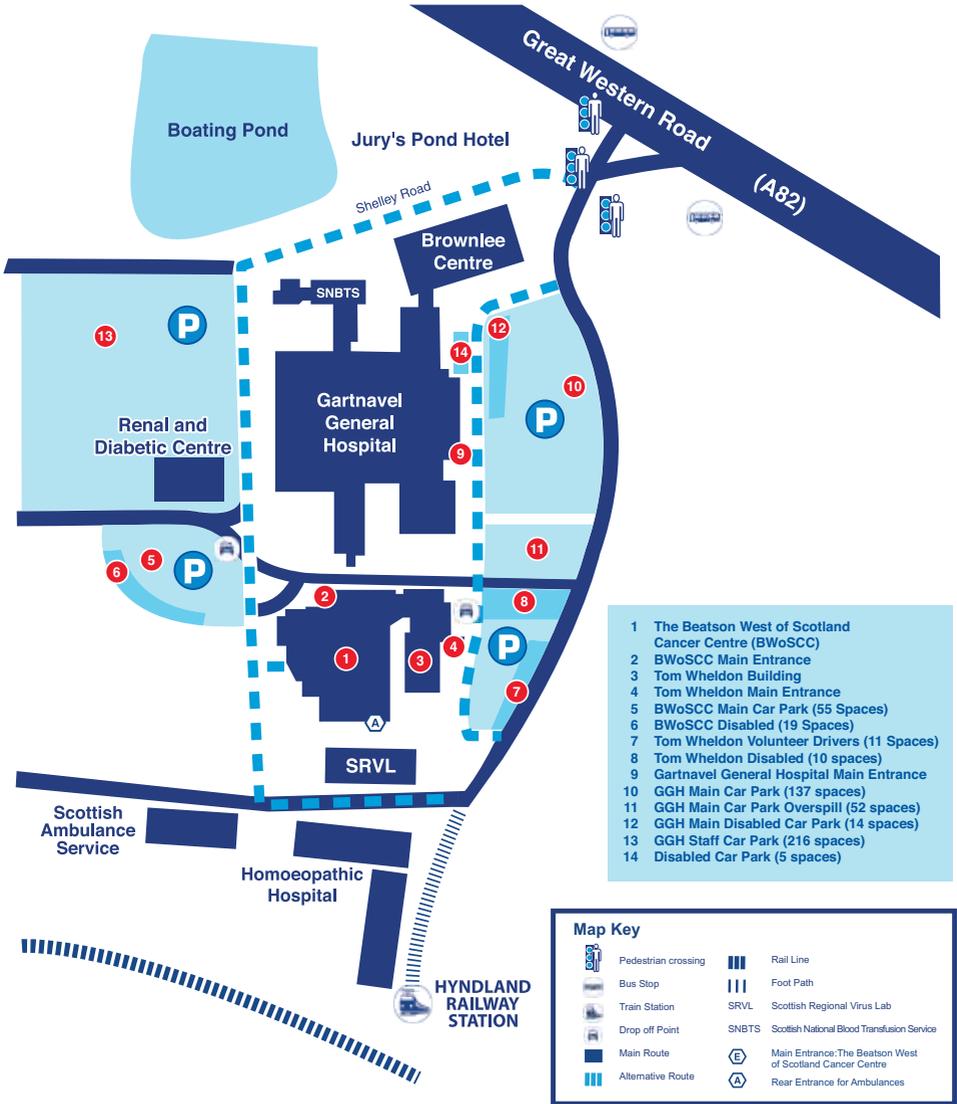
The line is available 24 hours for emergencies, although it would be helpful if you called early in the day if this is at all possible.

For Urgent Calls:

Beatson 8am-8pm Tel: **0141 301 7990**

National 8pm-8am Tel: **0800 917 7711**

If you would like to know more about our Centre please visit:
www.beatson.scot.nhs.uk



Original Leaflet prepared by J. MacLellan & L. Brown, Patient
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