

Your Guide to the Radiotherapy Department in the Beatson West of Scotland Cancer Centre



Beatson West of Scotland Cancer Centre

1053 Great Western Road,
Glasgow G12 0YN

☎ 0141 301 7000



Welcome to the Beatson West of Scotland Cancer Centre

This leaflet is for patients, families and carers attending the Cancer Centre for radiotherapy treatment. The information enclosed is a general guide to our Radiotherapy department and other services you may need or wish to use. Our Centre has many different departments and offers a wide range of services.

Where are we?

We are located within the grounds of Glasgow's Gartnavel General Hospital at:

1053 Great Western Road, Glasgow G12 0YN

☎ 0141 301 7000

Please refer to the map at the back of this booklet for further directions.

How can I get to the Beatson Cancer Centre?

Travelling by bus or train

Buses and trains run regularly to the Beatson. Our local railway station is Hyndland. The following can give you further travel advice:

-  www.beatson.scot.nhs.uk/find-us/
- Travel Line Scotland: **☎ 0871 200 2233**
 www.travelinescotland.com
- Buchanan Street Bus Station **☎ 0141 333 3708**
 www.spt.co.uk/bus/bus-stations/buchanan-bus-station
- National Rail Enquiries **☎ 03457 48 49 50**
 www.nationalrail.co.uk

Travelling by car

Car parking is free of charge; however, please note that there is a time restriction of 4 hours. Please do not park in the Volunteer Driver spaces, Staff Car Park or Disabled Bays (unless you hold a current Blue Badge).

Travelling by Ambulance or Volunteer Transport

Where possible please use your own or public transport. If you are unable to do this because of your illness you **may** be eligible for ambulance transport. Your doctor will discuss this with you. However, if you think you **may** qualify and want to arrange this service please call the following number **at least 3 days before your appointment**. Lines are open 8:00am to 8:00pm Monday to Saturday.

☎ 0300 123 1236

Some areas also have local volunteer driver services. Please check with your doctor or local health care team for more information.

Travel Expenses

If you don't qualify for ambulance transport or the volunteer driver service you may be entitled to claim your travelling expenses. If you think you may be eligible for this please ask our receptionist. They will direct you to the appropriate enquiry desk in the main hospital.

Where do I go?

Please see below for the locations of all departments. If you are lost or confused please ask a member of staff. There is always someone happy to help.

Beatson West of Scotland Cancer Centre department plan:

Tom Wheldon Building

Reception	Review Clinics
Treatment Room A	Beatson Café
Treatment Room B	Transport Waiting Area
Treatment Room C	
Treatment Room D	PET Scanner
Treatment Room E	Toilets
	Wheelchair base

Level 0:

Reception	Treatment Room F	Treatment Room L
CT Simulators	Treatment Room G	
Mould Room	Treatment Room H	Toilets
MRI	Treatment Room I	
Review Clinics/ Nurses	Treatment Room J	
	Treatment Room K	

Level 1

Reception	Macmillan Information and Support Centre
Outpatient Clinic	Clinical Apheresis
Pharmacy	Clinical Research Unit (CRU)
Sanctuary	Macmillan Day Case Unit (MDCU)
Aroma Coffee Shop	Toilets
Macmillan Benefits Team	Wheelchair base

Level 2	Level 3	Level 4
Ward B1	Ward B4	Ward B7
Ward B2	Ward B5 (AOAU)	Ward B8
Ward B3	Ward B6	Ward B9
		Beatson Cancer Charity Wellbeing Centre

Radiotherapy Department

The radiotherapy department is on Level 0 of the Cancer Centre. You may enter the building by the Main Entrance on Level 1 or the Tom Wheldon Building on Level 0. Please check in at Reception on your arrival. **Please note** that the Tom Wheldon entrance is locked at 6:30pm each evening so exit from the building after this time is by the entrance on Level 1.

There are wheelchair bays at both entrances should you need one. If you need assistance, please ask at the reception desk.


Radiotherapy Planning and Treatment

The staff who plan and deliver your treatment are called Therapeutic Radiographers. They are registered with the Health and Care Professions Council. We have both male and female staff.

We are a teaching centre and student radiographers may be present during your planning and treatment sessions. If you would prefer not to have a student present, please let a member of staff know.

The radiotherapy department is always busy. Although we try to keep to time, this is not always possible. Staff will let you know if there is a delay and keep you informed. We ask for your patience.

Our radiographers are always happy to help so please ask if you have any questions or concerns.

If you have any questions or concerns about your radiotherapy before you first visit, please call our Information and Support Radiographer or our Radiotherapy Advice Line. The numbers are at the end of this booklet. It may also be useful to visit our website  www.beatson.scot.nhs.uk

Beatson Cancer Charity Wellbeing Centre

The Beatson Cancer Charity Wellbeing Centre is located on Level 4 in the Beatson. It provides a space to relax and offers various services including complementary therapies, podiatry and wig fitting/hairdressing. Patients can be accompanied by up to two visitors when visiting the centre. Ask staff members for further details.

Open Mon-Fri 9am-9pm, and Saturday 10am-5pm.

Snacks and Refreshments

There is a selection of places available:

Aroma Coffee shop on Level 1
(open Mon - Fri, 8am - 4pm)

Beatson Café, Tom Wheldon Building
(open Mon - Fri 8am - 4pm)

WRVS canteen, Gartnavel General hospital
(Mon - Fri 8am - 3pm, Sat 10am - 3pm)

Deco Coffee shop, Gartnavel General Hospital
(Mon - Fri, 8am - 4:30pm, Weekend 10am - 4pm)

Main dining room with coffee shop serving limited hot food, Gartnavel General Hospital (closes at 2pm)

Vending Machines, Level 1.

Newsagent

There is a newsagent in Gartnavel General Hospital which also sells sundry items.

Sharing of statistical data

The NHS uses relevant information about you and your treatment to help improve cancer services. Your information is regarded as highly confidential and data protection is taken seriously. Wherever possible, information that identifies you is removed. However, on occasion personal information may be passed on to other relevant NHS bodies. If you wish to opt out of your data being shared, please ask a member of staff to contact the Head of Therapy Radiography.

Courtesy to staff

Our staff will treat you courteously and with respect. NHS Greater Glasgow and Clyde does not tolerate violence or aggression to members of staff and will consider prosecuting any person whose behaviour is unacceptable.

Smoking

Smoking is not permitted within the Centre or hospital grounds.

Please Remember

If you have any questions about any aspects of your treatment please do not hesitate to ask your doctor, nurse or radiographer.

Being diagnosed with cancer can be a distressing time for you and those closest to you. At times it can be difficult coping with treatment. Within the department we have an Information and Support Radiographer and a Clinical Psychology service available should you need further support. Please ask a member of staff to put you in touch.

Information and Support Radiographer:

☎ 0141 301 7427

There is also a **Radiotherapy Advice Line** if you have any questions regarding your radiotherapy treatment or side-effects of treatment after you have finished. This is an answering service, available **Mon - Fri, 8.30am - 4:30pm**. Please leave your contact details and we will call you back as soon as possible.

☎ 0141 301 7432

The Cancer Centre also has a **Cancer Treatment Helpline for urgent calls**. This is for patients on or within 6 weeks of treatment who have urgent or severe symptoms such as -

- Shivering or flu-like symptoms.
- Temperature greater than 37.5°C.
- Gum/nose bleeds or unusual bruising.
- Worsening or sudden breathlessness.
- Leg weakness/difficulty walking.
- Severe nausea/vomiting/diarrhoea/constipation.
- Sudden increased or uncontrolled pain.
- Other concerning symptoms associated with your cancer treatment.

The line is available **24 hours** for emergencies, although it would be helpful if you called early in the day if this is at all possible.

For Urgent Calls:

Beatson 8am-8pm ☎ 0141 301 7990

National 8pm-8am ☎ 0800 917 7711

Macmillan Information and Support Centre

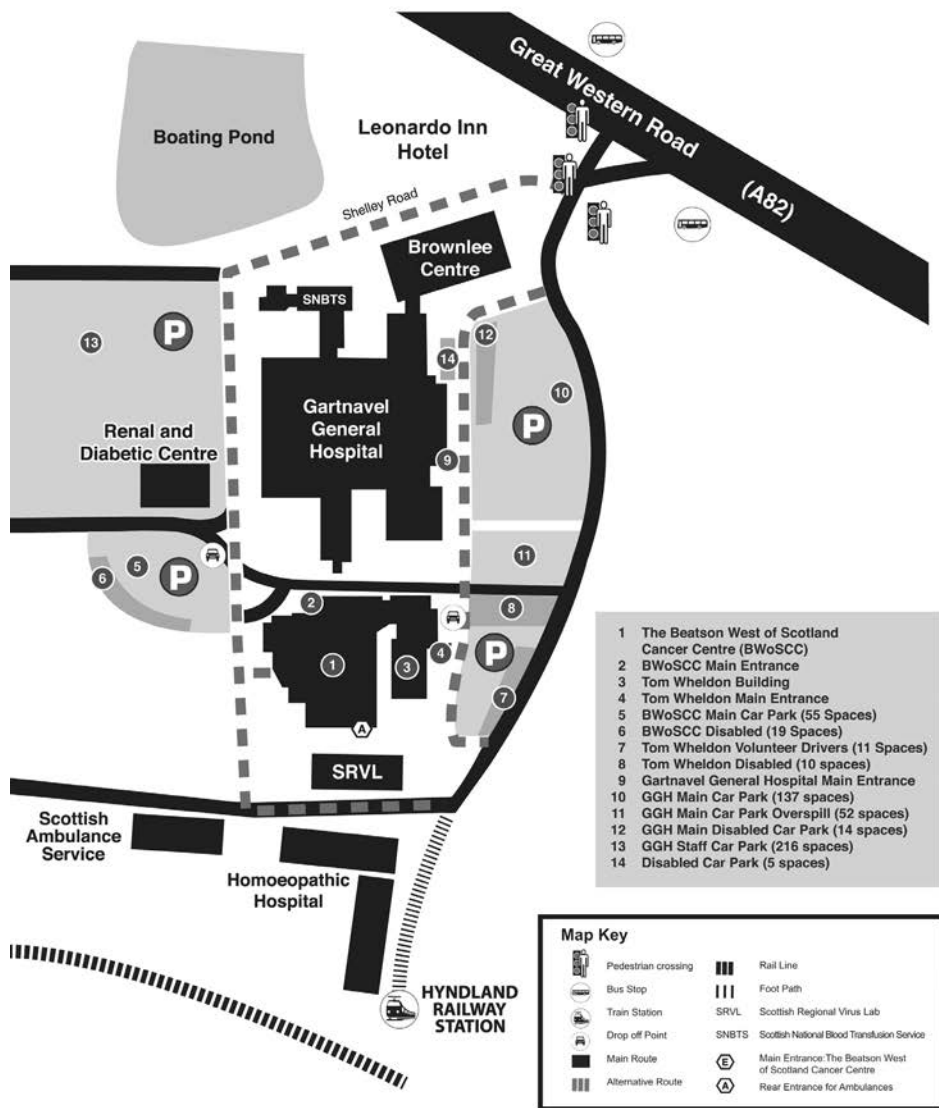
The Macmillan Information and Support Centre is located on Level 1 at the main entrance. The centre provides information about the services available to you within the centre and other cancer voluntary organisations that may be available in your local area.

The centre is open Monday to Friday 8:15am to 4:15pm, but we also have general information available to you on display racks at all times. ☎ 0141 301 7390

The Macmillan Benefit team are located in the Macmillan Information and Support Centre.

If you would like to know more about our Centre please visit:

🌐 www.beatson.scot.nhs.uk



- 1 The Beatson West of Scotland Cancer Centre (BWoS)
- 2 BWoSCC Main Entrance
- 3 Tom Wheldon Building
- 4 Tom Wheldon Main Entrance
- 5 BWoSCC Main Car Park (55 Spaces)
- 6 BWoSCC Disabled (19 Spaces)
- 7 Tom Wheldon Volunteer Drivers (11 Spaces)
- 8 Tom Wheldon Disabled (10 spaces)
- 9 Gartnavel General Hospital Main Entrance
- 10 GGH Main Car Park (137 spaces)
- 11 GGH Main Disabled Car Park (14 spaces)
- 12 GGH Staff Car Park (216 spaces)
- 13 GGH Main Disabled Car Park (14 spaces)
- 14 Disabled Car Park (5 spaces)

Map Key

	Pedestrian crossing		Rail Line
	Bus Stop		Foot Path
	Train Station		SRVL Scottish Regional Virus Lab
	Drop off Point		SNBTS Scottish National Blood Transfusion Service
	Main Route		Main Entrance: The Beatson West of Scotland Cancer Centre
	Alternative Route		Rear Entrance for Ambulances

Original Leaflet prepared by J. MacLellan & L. Brown, Patient Dignity Group. October 2010
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